

COMER PAYMENT AND CANCELLATION POLICY
rev :9/16/23

Warranty:

12 month warranty on workmanship and materials. Roof material, windows (see manufacturer's warranty info) and window warranty information. Registration of warranty may be required at time of purchase.

Payment Terms & Conditions:

Committing to the project will require signature on the project summary sheet provided by Comer and 25% down payment(check, cash, card).

For an "on site visit" by Comer for additional planning there will be a \$200 fee that will be credited back to the customer when the project is approved by the customer.

Before delivery the remaining balance MUST be paid in full.

Cancellation Policy:

Agreement can be canceled up to 3 days from the day of contract signing. If canceled down payment, minus \$1000 to cover lost production time, will be issued back to the customer.

If canceled after production has started, and before wood staining, the down payment will be issued at 75% of the down payment. (production= wood is cut and prepared for staining) *If the cabin is outside the standard cabin sizes then reimbursement will be at 50% of the down payment.

If canceled any time past "wood staining" down payment will be reimbursed at 25% of the initial down payment.

This policy is fair to both the customer and for Comer. It allows the customer to cancel the contract for any reason, with specific penalties. It also protects Comer to minimize lost production time after formal commitment has been made.

Customer Signature: _____ Date: _____